

## **Terms & Conditions**

Send your completed production contract as far as possible in advance to get your show on our schedule. Completed size sheets should be provided as soon as possible. We will always try to fill your order, regardless of lead time, but we **cannot alter to fit unless we know the required sizes at least two full weeks prior to pickup.** Costumes will be altered to fit your measurements, so please be as accurate as possible. Refer to the measurement guide for proper measuring technique.

Rental Period: 10 days. Additional rental period is billed at half the original cost.

- **Care:** Eating & smoking are strictly prohibited while wearing our costumes. Please use anti-perspirant, but perfumes & after shaves can stain garments & should not be used. Any cost to repair damage, such as tears, burns, paint, glue or unapproved alterations will be charged to your final bill. Please do not remove anything from or add to our costumes. Simple alterations such as raised or lowered hems (remove stitching before returning costume) and moving over buttons, snaps or hooks & eyes are allowed.
- **Shipping:** We prefer that our metro-St. Louis customers come into the shop to pickup and return costumes. Please be sure to bring a vehicle of adequate size to transport your costumes. We will deliver to a local address upon request. There will be a \$20-\$40 charge for this service, depending on your location. For shipments outside the area, we use USPS unless otherwise requested. Actual shipping and insurance fees will be added to your bill.
- **Cancellation:** In the event an order is cancelled, a cancellation fee will be charged according to how much work has been done on the order, with a minimum charge of 50% of the rental price. If the order has been completed at the time of cancellation, the charge will be 90% of the full rental price. Orders not picked up within 24 hours of date scheduled will be considered cancelled and will be returned to the floor.
- **Terms:** 50% down payment may be required before delivery or pickup. Invoices for the balance are mailed after the costumes are returned and are payable upon receipt. Amounts outstanding for more than thirty (30) days are subject to a 1.5% per month service charge.
- **Pricing:** The rental price for ten or more complete costumes is \$45.00 per costume for the full rental period. Shows with less than ten costumes will be different depending on individual costumes. Oversize, premium, & custom-made costumes will be charged at a higher rate. Shoes, boas, overcoats, capes, jewelry, weapons, and boots will be priced separately.
- **Returns:** Costumes must be returned complete, in good condition, and on time. They are to be returned on hangers, bagged, with name tags attached. Missing or damaged items will be charged for repair or current replacement value and included on your final invoice.

I have read & agree with the above conditions.